

ALTERA FAQs

1. What are the differences between the Trio and the Altera?

In 2004, the eFlow® SCF was FDA approved as “a handheld device to be used by patients for whom physicians have prescribed medication for nebulization.” On March 3, 2009, SourceCF Inc., a subsidiary of Eurand Pharmaceuticals, Inc., rebranded the eFlow under the brand name Trio Electronic Nebulizer. According to SourceCF, the change to the name Trio was intended to differentiate the current device from other devices using eFlow technology that will be limited to use with a single medication.

One such device is the Altera Nebulizer System. This device uses eFlow technology to deliver Cayston™. Cayston is only approved for use with the Altera Nebulizer System, which has been optimized specifically for Cayston.

2. Can I use the Altera to deliver all of my inhaled medications?

No. The Altera was designed only to deliver doses of Cayston. Utilizing other medications in the device will invalidate the device’s warranty and may deliver inaccurate doses to the patient.

3. How often is the Aerosol Head replaced?

With each fill of your Cayston prescription, a new handset is provided.

4. How much medication should be left in the Medication Reservoir at the end of a treatment?

Only a few drops of medication should remain at the end of a treatment. If more than a few drops remain, clean the stainless steel Aerosol Head. If after proper cleaning, there are still more than a few drops remaining in the Medication Reservoir, contact us at 877.291.1122.

5. How long should each treatment take?

The Trio Instruction Manual states that “with normal operation and proper cleaning the Altera Nebulizer Handset should deliver 1 ml of sodium chloride 0.9% within 3 minutes. If more than 4-5 minutes are required to deliver 1 ml of sodium chloride 0.9%,” contact your patient care representative at 877.291.1122.

6. How often should I clean my Altera?

The Altera nebulizer handset and the stainless steel Aerosol Head need to be cleaned after every treatment. Do not use “white” liquid soaps (i.e. Ivory) or antibacterial liquid soaps as these may contain additives harmful to the Altera.

7. When I turn on my Altera Nebulizer System, nothing happens. There does not seem to be any power.

If you are using batteries, use the figures in each battery compartment to verify that the batteries are inserted correctly. If the batteries are positioned properly, check to see if the light is blinking on the controller signaling low battery power. If it is, replace the batteries or use the AC Power Supply.

If you are using the AC Power Supply, check the adapter connection to be sure it is firmly connected to the adapter port located underneath the battery compartment. Be sure that the adapter is plugged into a working wall outlet.

Also as a reminder, the AC Power Supply does not recharge your batteries. It is simply another form of power source. As a recommendation, it is better to use one or the other, not a combined source.